

WALTR 2 FAQ

1. Why do you support only Mac OS X 10.9/ Windows 7 & higher?

We decided to take advantage of the latest technologies provided by Apple & Microsoft to ensure the best experience for our users. Users with older MacOS or Windows may still try WALTR 2 but we cannot promise a smooth experience.

2. What is the key feature of WALTR 2?

We think the best feature is the ability to wirelessly import ANY Video, Audio, EPUB or PDF file without worrying if your iPad, iPhone or iPod supports that format. You simply drag and drop the file and it becomes available for native playback. No iTunes sync involved.

3. Why can't WALTR 2 remove files from the device?

We decided not to implement the feature for removing your files since you can now do this directly from your device. Just select the file and remove it.

4. Where do the files go after transferring and how do you access them?

All imported media go straight into your pre-installed media apps that are developed by Apple. If you send a video file, let's say it will be in the MKV format – it will be available in your default Videos.app. If you drop a song, whether it's a FLAC file or a regular MP3 – it can be played directly from the default Music.app. If it is an EPUB or a PDF – it will go straight to your

iBooks app.

5. Can I transfer files to multiple devices at once?

You surely can! Just plug your device to the computer or turn the Wi-Fi on and connect as many devices as you need at once.

6. My device is not seen via Wi-Fi, why is that?

The easiest way to see if your device is recognized properly – check inside iTunes. We're using the same technology for Wi-Fi transferring as Apple made for iTunes wireless syncing.

Please follow the steps below to make sure your device is detected in WALTR 2:

Step 1. Launch iTunes

Step 2. Connect your iPhone, iPad or iPod Touch

Step 3. Under 'Options' for your device, uncheck 'Sync with this phone over Wi-Fi' and hit 'Apply'

Step 4. Now re-enable the box 'Sync with this phone over Wi-Fi' and hit 'Apply' (see screenshot below)



Step 5. Re-launch WALTR 2 and your device should be seen now.